



DUNKIRK PRIMARY SCHOOL

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AGGRESSIVE BEHAVIOUR POLICY

Adopted by the Governing Body of Dunkirk Primary School:

Approval:	Head Teacher: 02.10.17
Review:	Every three years & in accordance with LA
To be reviewed by:	Heidi Hollis
Committee responsible:	P&PC

Statement of principles

The governing body of Dunkirk Primary School encourages close links with parents and the community. It believes that pupils benefit when the relationship between home and school is a positive one.

The vast majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. However, on the rare occasions when a negative attitude towards the school is expressed, this can result in aggression, verbal and or physical abuse towards members of school staff or the wider school community.

The governing body expects and requires its members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement as appropriate of other colleagues. However, all members of staff have the right to work without fear of violence and abuse, and the right, in an extreme case, of appropriate self defence.

We expect parents and other visitors to behave in a reasonable way towards members of school staff and other members of the school community (inc. children staff and other parents/carers). This policy outlines the steps that will be taken where behaviour is unacceptable.

Types of behaviour that are considered serious and unacceptable and will not be tolerated:

- shouting at members of the school community, either in person or over the telephone;
- physically intimidating a member of community, eg standing very close to her/him;
- the use of aggressive hand gestures;
- threatening behaviour;
- shaking or holding a fist towards another person;
- swearing;
- pushing;
- hitting, eg slapping, punching and kicking;
- spitting; sucking of teeth



- breaching the school's security procedures.
- Aggressive or threatening language.
- On-line; mobile phone; aggressive/threatening language/images

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

Unacceptable behaviour may result in the local authority and the police being informed of the incident.

Procedure to be followed

If a parent/carer behaves in an unacceptable way towards any member of the school community, the head teacher or appropriate senior staff will seek to resolve the situation through

1. investigation
2. discussion
3. mediation.

If necessary, the school's complaints procedures should be followed.

Where all procedures have been exhausted or any aggression or intimidation continues, or where there is an act of violence, a parent or carer may be banned (license to be on the premises revoked) by the head teacher from the school premises for a period of time, subject to review and in conjunction with the Chair of Governors.

In imposing a ban the following steps will be taken:

1. The parent/carer will be informed, in writing, that she/he is under investigation
2. Where an assault has led to a ban, a statement indicating that the matter has been reported to the local authority and the police will be included
3. The chair of governors/LA will be informed of the proposed ban and meet with the parent or write to the parent. may be banned from the premises, subject to review, and what will happen if the ban is breached, e.g. that police involvement or an injunction application may follow
4. Where appropriate, arrangements for pupils being delivered to, and



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collected from the school gate will be modified and clarified.

Conclusion

The local authority itself may take action where behaviour is unacceptable or there are serious breaches of our home-school code of conduct or health and safety legislation. In implementing this policy, the school will, as appropriate, seek advice from the Local Authority's education, health and safety and legal departments, to ensure fairness and consistency.